

Advocacy and Consumer Protection

**Attorney General's Elder Hotline
1-888-AG-ELDER or 1-888-243-5337**

www.mass.gov/ag

Monday – Friday: 10 a.m.-5 p.m.

The Attorney General's Elder Hotline is a toll-free line that offers information, referral and in some cases assistance in resolving problems of Massachusetts' senior citizens. Volunteers and staff provide information on Medicare, managed care, health insurance and long-term care insurance; access to prescription medications; housing; credit; telemarketing and other issues.

**Executive Office of Elder Affairs
800-AGE-INFO; 617-727-7750**

www.mass.gov/elders

The Executive Office of Elder Affairs (EOEA) regulates the Aging Service Access Points (ASAP); assisted living facilities; and the prescription drug program. It also administers the Long Term Care (nursing facilities) Ombudsman Program. EOEA provides resources for consumers in the areas of housing and family care giving. An Ombudsman is available for assisted living and community programs for the elderly.

Massachusetts Association of Councils on Aging

116 Pleasant Street, Suite 306,

Easthampton MA 01027-2781

Phone: 413-527-6425 Fax: 413-527-7138

<http://www.mcoaonline.com/>

“Established in 1979, the Massachusetts Association of Councils On Aging and Senior Center Directors was formed to: improve the quality of services provided to older adults of the Commonwealth by the Councils on Aging, Senior Centers, and other social services providers within the Commonwealth; educate and otherwise improve the skills of the staff of Councils on Aging and Senior Centers of cities and towns of the Commonwealth; encourage and promote the development of new Senior Centers in the Commonwealth and the expansion of existing ones; and to do and perform any and all acts and services that may be incidental or necessary to carry out the above purposes.”

**Mass Association of Older Americans
(617) 426-0804**

19 Temple Place, 4th Floor, Boston, MA 02111

www.maoamass.org

MAOA is a grassroots elder advocacy organization. It provides education and advocacy around many issues impacting seniors

MassPro**(781) 890-0011**www.masspro.org

245 Winter Street, Waltham, MA 02451

MassPro is committed to improving the quality of health care for Medicare recipients. For complaints regarding care call Medicare Beneficiary Hotline: 800-252-5533

Mass Resources

Provides useful information about a wide range of assistance programs for people in need living in Massachusetts. It provides information on what benefits are available, how to apply, eligibility requirements, benefit amounts, and answers to commonly asked questions.

www.MassResources.org**Mass Senior Action Council****(617) 442-3330**www.masssenioraction.org

565 Warren Street, Dorchester, MA 02121

A statewide organization open to people of all ages, through which seniors work together on housing, health care, transportation, income security and other issues.

Newton/Brookline Office of Consumer Affairs (Attorney General's office)**(617) 796-1292; hours – M - F 9:30 – 3:45**www.newtonma/import/consumer/consumer.asp

City Hall, 1000 Commonwealth Ave.

Answers questions regarding consumer rights and tries to resolve consumer disputes

Newton Council on Aging (Newton Department of Senior Services)**(617) 796-1660**

345 Walnut Street, Newtonville, MA 02460

www.newtonseniors.org

Provides services and referrals for the following: assessment and evaluation; care planning; housing options; nursing homes; senior residences; assistance in your home; respite care; medical services; transportation; public benefits counseling; recreational activities; volunteer opportunities; and SHINE (Senior Health Information Needs of Elders).

West Suburban Long Term Care**Ombudsman Program**www.jfcsboston.org**781-647-5327; M – F 9 - 5**

1430 Main St. Waltham, MA 02451

Certified ombudsmen regularly visit area nursing and rest homes to: assist residents and families in improving the quality of care, life and environment; resolve concerns; advocate for residents' rights; and provide information and elder resource referrals.

Adult Day Health

Adult Day can be paid for by *MassHealth* (covers 6 hours per day plus transportation) or privately. Funding may also be available from the home care agency (Springwell). Some Long Term Care insurance policies pay for adult day health. Here are some adult day programs in the MetroBoston area.

Brighton House – Greater Boston Chinese Golden Age Center**

677 Cambridge Street, Brighton, MA 02135

Phone: (617) 789-4289

www.gbcbgac.org

MassHealth or private pay \$55/day

Please call for transportation rates

Chinese speaking only

Cooperative Elder Services – specialized dementia programming

37 Broadway, Arlington, MA 02474

Phone: (781) 641-1070; M – Sat; 8:30 - 3

www.elderdayservices.com/

MassHealth and private pay or some insurance

Basic: \$55.00 per day

Advanced: \$70.00 per day

No transportation to Newton

Dorothy Frances Home

704 Beaver Street, Waltham, MA 02452

Phone: (781) 891-9224 or (781) 891-0840

www.thedorothyfranceshome.com

Private pay only: \$90/day

Dementia specific

Flexible hours; three meals and snacks; showers available

No transportation available

Great Days at Hebrew Senior Life

1200 Centre Street, Roslindale, MA 02131

Phone: (617) 363-8515

www.hebrewseniorlife.org

MassHealth or private pay or some insurance

\$60.00 per day

Please call for transportation rates

Program for Russian speaking seniors in Brighton (Great Day for Seniors at Wallingford Road)

Phone: 617-912-8452

The adult day health programs are staffed by a full-time registered nurse, licensed social worker, and recreation specialists. The program is designed to help seniors remain active, involved, and independent. Kosher meals, personal care, and medication administration are provided. Both program sites, Roslindale and Brighton, offer culturally and linguistically appropriate services for Russian-speaking elders. The Brighton program is fully staffed with Russian-speaking personnel.

Julia Ruth House

199 Canton St., Westwood, MA 02090

Phone: (781) 251-3393

<http://thejuliaruthhouse.com/default.aspx>

Private pay only \$85.00/day; 2 day minimum

Hrs: 7:30 – 5; 2 meals and 2 snacks

No transportation

Otrada**

185 2nd Avenue, Needham

(781) 433-9855

MassHealth or private pay – call for rates

Russian, Polish, Armenian currently

Otrada is a Russian, Polish, and Armenian speaking program. For more information, email the director at otradaadchc@yahoo.com.

Rogerson Communities

Adult Day and Dementia Day programs

23 Florence Street, Roslindale, MA 02131

Telephone: (617) 469-5829

www.rogerson.org

MassHealth or private pay: call for rates

Transportation: call for rates

Rogerson House Adult Day

434 Jamaica Way, Boston, MA 02130

(617) 983-2300

www.rogerson.org

\$85/day - private pay only

Transportation: \$17.50 each way/day

Senior Place**

2222 Centre Street, W. Roxbury, MA 02132

(617) 325-9447

Private pay: \$59; MassHealth (transportation included) & Veterans Administration

Transportation: \$15/each way ambulatory; \$21/each way wheel chair & mileage

Second Home Adult Day**

51 Water Street

Watertown, MA
(617) 924-1212
MassHealth, Evergreen, Commonwealth Care or private pay (\$55)
Please call for private pay and transportation rates
Russian and Armenian

Whitney Place Adult Day Health Center – specialized dementia programming

3 Vision Drive, Route 9 West, Natick, MA 01760
Phone: 508-655-9767
www.salmonfamily.com
MassHealth or private pay
Basic: \$75/day; Intermediate: \$85/day; Advanced: \$110/day
Please call for transportation rates

Windsor House - specialized dementia programming

799 Concord Ave., Cambridge, MA 02138
617-491-1815
www.windsorhouse.org/SanctaMarias.cfm
Basic: \$54/day; Advanced: \$64/day
Respite from 2:30 – 5: \$25/day
Transportation – private pay: \$30/day
MassHealth or private pay and some insurance

Zdorovie**

149 A California Street, Newton 02458
(617) 795-0668
MassHealth and private pay (\$50/day) – transportation provided
Russian speaking

****The Newton Department of Senior Services transportation goes to these facilities.**

Alcoholism & Substance Abuse

Alcoholics Anonymous (617) 426-9444

<http://www.aaboston.org/>
AA Central Service Committee Of Eastern Mass
12 Channel St, Suite 604,
Marine Industrial Park, Boston, MA 02210

Al Anon Family Support

(508) 366-0556
<http://www.ma-al-anon-alateen.org/>
AFG of Mass., Inc.

**57 East Main Street, Suite 109,
Westborough, MA 01581-1457
ldcofma@aol.com**

**Mass. Department of Public Health
1-800-327-5050**

<http://www.mass.gov/dph/bsas>

Mass Bureau of Substance Abuse Services

The Bureau of Substance Abuse Services (BSAS) oversees the substance abuse and gambling prevention and treatment services in the Commonwealth. Responsibilities include: licensing programs and counselors; funding and monitoring prevention and treatment services; providing access to treatment for the indigent and uninsured; developing and implementing policies and programs; and tracking substance abuse trends in the state.

www.helpline-online.com

The Helpline is a project of Health Resources in Action, a nonprofit organization committed to health promotion through education and research. The Massachusetts Department of Public Health, Bureau of Substance Abuse Services funds the Helpline. Helpline for referrals and information on evaluation, detoxification and treatment programs

Contact the **Helpline at: 800-327-5050 or 617-292-5065**

TTY: 617-536-5872

Faulkner Hospital

1153 Centre Street, Boston, MA 02130

www.faulknerhospital.org

Please call inpatient services at 617-983-7711 for more information or to make an appointment.

Call 617-983-7908 for outpatient services.

All calls will be kept in strict confidence.

Addiction Medicine offers a comprehensive array of clinical services for individuals seeking recovery from alcohol and other drug addiction.

McLean Hospital

(617) 855-2000

115 Mill Street

Belmont, MA 02478

www.mcleanhospital.org

Alcohol & Drug Abuse Treatment Center: outpatient services at Belmont campus; inpatient substance abuse services at the Naukeag Treatment Center (Ashburnham) – 1-978-827-5115; and longer term treatment at McLean Center at Fernside (Princeton, MA)

Assisted Living Facilities

Most assisted living facilities provide at a minimum, three meals a day, weekly housekeeping, linen (sheets & towels) laundering weekly and about 45 minutes of personal care a day.

Facilities have 24 hour staff availability and emergency call systems in each apartment. Most facilities provide transportation for shopping, banking and medical appointments. Facilities often provide fitness, social and recreational activities.

Massachusetts Assisted Living Facilities Association (Mass-ALFA) is a non-profit association devoted to supporting the establishment and operation of assisted living facilities: 781-622-5999
www.massalfa.org

For rates please call specific facility

1. Boylston Place at Chestnut Hill

615 Heath Street
Chestnut Hill, MA 02467
(617) 244-6400

2. Evans Park

430 Centre Street
Newton, MA 02458
(617) 965-9400

3. The Falls at Cordingly Dam

2300 Washington Street
Newton, MA 02462
(617) 928-0007

4. Scandinavian Living Center

206 Waltham Street
W. Newton, MA 02465
(617) 527-6566

Dental Services

Dental clinics

Joseph M. Smith Community Health Center

564 Main Street, Waltham 02459

781-693-3800

www.jmschc.org/

Forsyth Institute for Dental Hygiene

Now at Mass College of Pharmacy

140 The Fenway, Boston

617-732-2800 x5

www.forsyth.org

Oral evaluations, cleanings

Mt. Ida College

77 Dedham Street

Newton, MA 02459

617-928-7360

<http://www.mountida.edu/sp.cfm?pageid=2681>

Dental hygiene – students perform cleanings (\$15) Mondays & Wednesdays: 8-12; 2-6
Initial dentist visit - \$25; x-rays - \$25 – all patients must have cleaning prior to appt.

Dental Schools

BU Dental School

100 East Newton Street, Boston 02118

617-638-4701

Dental services available at reduced cost

Harvard Dental School

188 Longwood Ave, Boston 02115

617-432-1434

General information: 617-432-1401

Mon, Wed: 8 – 5; Tues, Thurs, Fri: 12 - 5

Tufts Dental School

1 Kneeland Street, Boston, MA 02111

617-636-6828

Mass Dental Society

Two Willow Street, Suite 200, Southborough, MA 01745

1-800-342-8747

www.massdental.org/for-the-public.aspx

Private Dentists -

Dr. Joel Prives House calls available

316 Weston Road

Wellesley, MA 02482

781-235-2066

Dr. Michael Sheff Accepts MassHealth

221 Washington St.

Newton, MA 02458

617-332-2900

Disabilities

Assistive Technology Exchange in New England

1-866-682-9955

www.getatstuff.org

Facilitates the exchange of medical equipment between disabled individuals.

Boston Center for Independent Living

617-338-6665

60 Temple Place 5th floor, Boston 02111

www.bostonbcil.org

Provides: information and referral services to individuals with disabilities; skills training for those adjusting to a disability; and advocacy for individuals with disabilities in public policy and community arena.

Carroll Center for the Blind

(617) 969-6200 or (800) 852-3131 within Massachusetts

www.carroll.org

770 Centre St., Newton 02458

Provides diverse rehabilitation and education programs for visually impaired adults and children who want to learn new skills for achieving success in a sighted world. Elder Rehabilitation Project.

Developmental Disabilities Council

617-770-7676

1150 Hancock Street

Third Floor, Suite 300

Quincy, MA 02169-4340

Fax: 617.770.1987

TTY: 617.770.9499

M – F: 9 - 5

www.mass.gov/mddc

Providing opportunities for people with developmental disabilities and their families to enhance independence, productivity, and inclusion.

Disability Law Center

617-723-8458 or

1-800-872-9992

www.dlc-ma.org

11 Beacon Street, Suite 925, Boston, MA 02108

Provides legal advocacy and assistance to disabled Massachusetts residents with disability related problems

Easter Seals of Massachusetts

Assistive Technology Device Demonstration & Short-Term Loan Programs

www.massmatch.org

(617) 226-2634 or (800) 244-2756 x634

www.eastersealsma.org

These programs help people with disabilities make informed decisions about assistive technology they can use at home or on the job or in school.

Massachusetts Assistive Technology Loan Program

1-800-244-2756

www.massatloan.org

Irving K. Zola Center

(617) 277-5131

c/o Brigham House,
20 Hartford St. Newton Highlands
www.zolacenter.org

This center provides a welcoming environment for persons with disabilities to: congregate, socialize, interact, & participate in the community

Massachusetts Disabled Person Protection Commission

Suspected Abuse Line: 1-800-426-9009 (V/TTY)

Administrative Line: 617-727-6465 (V/TTY)

www.mass.gov/dppc

Investigates allegations of suspected abuse against individuals with physical and mental disabilities between the ages of 18–59. *(For persons 60 and over, see Elder Abuse.)*

Mayor's Committee for People with Disabilities

(Formerly Commission for People with Disabilities)

(617) 796-1120; ada@newtonma.gov

www.newtonma.gov/disabilities/index.html

Newton City Hall, Newton 02459

Advocates for the rights of disabled persons in Newton. Evaluates need for improved physical access and seeks to eliminate barriers that prevent disabled citizens from full participation in public activities.

Massachusetts Commission for the Blind

48 Boylston St.

Boston, MA 02116-4718

617-727-5550

1-800-392-6450 (MASS. ONLY) Voice

1-800-392-6556 (MASS. ONLY) TDD

“MCB provides the highest quality rehabilitation and social services to blind individuals, leading to independence and full community participation.”

Massachusetts Commission for the Deaf and Hard of Hearing

617-740-1600 Voice

617-740-1700 TTY

Toll Free:

800-530-7570 TTY

800-882-1155 Voice

150 Mount Vernon St.

5th Floor

Dorchester, MA 02125

www.mass.gov/mcdhh

Provides information, technical assistance and training

Massachusetts Network of Information Providers for People with Disabilities (MNIP)

New England INDEX

www.mnip-net.org

Collaborative effort of 128 nonprofit agencies in Massachusetts. Network members disseminate disability-specific information and make referrals to the public for free. Consumer contact with any of the members provides access to the expertise of the entire network.

Office of Disabilities and Community Services

1 Ashburton Place

11th Floor

Boston, MA 02108

617-573-1600

www.mass.gov/mod

Provides advocacy for persons with disabilities

Massachusetts Registry of Motor Vehicles

617-351-4500

www.mass.gov/rmv/medical

Provides handicap plates/placards to individuals who are medically certified (by a physician) as disabled; you can request the application by phone or download it from their website

Massachusetts Rehabilitation Commission

27 Wormwood St.

Boston, MA 02210-1616

1-800-245-6543

“MRC is responsible for Vocational Rehabilitation Services, Community Services, and eligibility determination for the Social Security Disability Insurance (SSDI) and the Supplemental Security Income (SSI) federal benefits programs.”

NWW Committee for Community Living, Inc.

(617) 964-6860

1301 Center Street

Newton, MA 02459

www.nwwcommittee.org

Provides comprehensive services for people with developmental disabilities and their families.

Perkins School for the Blind

(617) 924-3434

175 North Beacon Street, Watertown, MA 02172

www.perkins.org

Braille and Talking Books available

Mass Association for the Blind (MAB)

Vision Community Services

(617) 926-4232 or (800) 852-3029

www.mabcommunity.org

313 Pleasant Street, Suite 2, Watertown, MA 02472

Services include: Peer Empowerment Project; Information; Community Volunteer Program; Braille Program; Recording Studio; The Store and Verizon Project.

Domestic Violence

REACH Beyond Domestic Violence (formerly Support Committee for Battered Women)

Hotline: 1-800-899-4000 24 hours/day; 7 days/week

Office: 1-781-891-0724

www.reachma.org

Provides shelter, counseling and support to women (and their children) who have experienced sexual assault or domestic violence

The Second Step

617-965-3999

PO Box 600213, Newtonville 02460-0002

www.thesecondstep.org

Provides outreach and residential services to women (and their children) who have experienced domestic violence.

Driving Evaluations

Newton-Wellesley Hospital - Department of Rehabilitation Services

Drive Safe Program

2014 Washington Street

Newton, MA 02462

617-243-6172 (ask to schedule an appointment for driving evaluation)

dkerrigan@partners.org

Drive Wise

330 Brookline Ave. Boston, MA

Beth Israel Deaconess Hospital, Boston

617-667-4074

www.bidmc.org/CentersandDepartments/Departments/Neurology/CognitiveNeurology/Services/Drivewise.aspx

Healthsouth Braintree Rehabilitation Hospital

Driving Evaluation Program

250 Pond St. Braintree, MA 02184

781-348-4017

www.braintreerehabhospital.com/braintree-rehabilitation-outpatient-driving-eval.asp

Elder Abuse and Neglect

Elder Abuse Hotline

1-800-922-2275

24 hours/day Seven (7) days/week

This line is available to report suspected elder abuse. Massachusetts law defines elder abuse as acts or omissions resulting in serious physical or serious emotional injury to a person 60 years or older. Abuse includes physical abuse, emotional abuse, sexual abuse, caretaker neglect and financial exploitation.

Springwell

(617) 926-4100

125 Walnut Street, Watertown, MA 02472

www.springwell.com

Springwell is responsible for responding to reports of suspected abuse or neglect in the Newton area.

REACH (formerly the Support Committee for Battered Women)

– Domestic violence specialization

(800) 899-4000

Emergency 24-hour hotline

Support group 781-891-0724, press 0

www.reachma.org

Financial Assistance & Counseling

Department of Transitional Assistance

(617) 551-1700

80 Everett Ave.

Chelsea 02150

1-800-650-2560

www.mass.gov/dta

Apply for Food Stamps, MassHealth (Medicaid), Emergency Aid to Elders, Disabled and Children. Eligibility: low-income persons.

Career Center – Employment & Training Resources

www.etrcc.com

(617) 928-0530

288 Walnut Street, Suite 130, Newtonville, MA

M-Th: 8 – 5 pm; F: 9:30 – 5

Horace Cousens Industrial Fund

Newton City Hall

617-796-1324

<http://www.newtonma.gov/import/cousens/index.asp>

The Horace Cousens Industrial Fund is a charitable trust which gives financial help to Newton residents who are faced with a temporary but severe financial problem.

Money Management Program

(Springwell)

(617) 926-4100 – Kathy Barrett

www.springwell.com

Springwell provides trained volunteers who are available to assist with check writing, bill paying and other financial services.

Newton Department of Senior Services

Newton Senior Center/Council on Aging

345 Walnut Street

Newtonville, MA 02460

(617) 796- 1660

www.newtonseniors.org

Assist Newton seniors in accessing funds for food, clothing, help with heat & utilities or other emergency needs. Information on government benefits programs and Property Tax Abatement available and assistance in applying for benefits and services.

Newton Housing Rehabilitation Fund

(617) 796-1150

Planning Office

Newton City Hall

<http://www.newtonma.gov/gov/planning/hcd/housingrehab.asp>

The City of Newton's Department of Planning & Development provides income eligible elders and disabled residents with low interest direct and deferred payment loans for home repairs.

Newton Senior Center – Income Tax Assistance Program

(617) 796-1660

www.newtonseniors.org

Free income tax assistance is available from February until April 15. This program is sponsored by AARP.

Property Tax Assistance - City of Newton Assessor's Office

(617) 796-1160

<http://www.newtonma.gov/gov/assessor/programs.asp>

Provides Real Estate tax exemption or tax deferment for eligible residents of Newton

S.H.I.N.E.-Serving Health Insurance Needs of Elders

(781) 455-7555 or 800-AGE-INFO, option 3

781-453-8076 Metrowest

www.800ageinfo.com (select program, SHINE)

Provides health insurance information for seniors and those on Medicare; assists with paperwork and claim denials and appeals. S.H.I.N.E. offers private free appointments with a Health Benefits Counselor at the Newton Senior Center. Call (617) 796-1660 for appointment.

Social Security Administration

1-800-772-1213

www.socialsecurity.gov

Social Security

First Floor

10 Fawcett Street

Cambridge, MA 02138

Social Security is a federal insurance program that pays a monthly stipend to workers or their families when the worker retires, becomes disabled or dies. **SSI** (Supplemental Security Income) is a financial assistance program operated by the Social Security Administration, but funded by federal income taxes. SSI assists people who have low incomes and few resources **and** are 65 or older, blind or disabled.

Food Programs

Bristol Lodge Soup Kitchen

(781) 883-2050

545 Moody Street, Waltham, MA 02453

<http://www.mhsainc.org/soup.htm>

(Use Cherry Street side entrance)

Provides a meal every day of the year at 5 p.m. The kitchen opens at 3:30 for coffee and snacks. This is a smoke-free and alcohol free environment.

Food Pantry

- **Newton Food Pantry**

(617) 527-2394

Waban Branch Library, 1608 Beacon Street, Waban

Hrs: Wed (1st, 2nd, 4th, 5th 1:30 – 3:30; Sat. (after 3rd Wed) 11 – noon

Must be Newton resident and bring intake form a social worker (forms can be obtained from Meghan Kennedy (617-796-1672) or Kathy Laufer (617-796-1663)

- **Hellenic Gospel Church Food Pantry, Soup Kitchen & Clothes Closet**

(781) 449-8307

187 Church Street, Newton Corner 02458

Food & clothing 2x/month: 2nd & 4th Friday, 10-Noon

Must be Newton resident and bring intake form a social worker (forms can be obtained from Meghan Kennedy (617-796-1672) or Kathy Laufer (617-796-1663)

- **Centre Street Food Pantry (at Trinity Church)**

11 Homer Street, Newton Centre

www.centrestfoodpantry.org

Tuesday 4 – 7 p.m.; 1st Sat. 11 - 2

Must be Newton resident and bring intake form a social worker (forms can be obtained from Meghan Kennedy (617-796-1672) or Kathy Laufer (617-796-1663)

- **Jewish Family & Children's Services – Family Table**

(781) 647-5327

1430 Main Street, Waltham, MA

www.jfcsboston.org

Food Source Hotline (Project Bread)

1-800-645-8333

TTY 1-800-377-1292

www.projectbread.org

Provides a list of emergency food pantries and meal programs - M-F, 8-5

SNAP – formerly Food Stamps

1-800-650-2560 or 617-551-1700

Hotline: 1-800-645-8333 [Monday – Friday from 8 – 7]

Department of Transitional Assistance

80 Everett Ave. Chelsea, MA 02150

www.mass.gov/dta

The Food Stamp Program can help those who meet the financial guidelines. There is a simplified application for those aged 60 or older (or under 60 and disabled)

Group Meal Sites

Sponsored by Springwell

- **Newton Senior Center (617) 796-1660**

345 Walnut Street, Newtonville

www.newtonseniors.org

M – F @ 11:45. Call by 11 a.m. the day before to reserve your meal

Home Delivered Meals (Meals on Wheels)

(617) 926-4100 (Springwell)

www.springwell.com

Shopper's Bus

Newton Department of Senior Services

(617) 796-1288

www.newtonseniors.org

This service is provided under a larger transportation contract administered by the Department of Senior Services. Vouchers to use the transportation can be obtained through the senior center by calling 617-796-1660. Reservations can be made three days in advance to take any Newton senior to the supermarket of their choice within Newton on T, W & Th. between 10-2.

Volunteer Shopping Services

(617) 926-4100 x246

www.springwell.com

Springwell provides volunteers, when available to do grocery shopping for seniors in Newton.

Gambling

Massachusetts Council on Compulsive Gambling

Helpline: 1-800-426-1234

Office: 617-426-4554

www.masscompulsivegambling.org

Geriatric Care Managers

Professional Geriatric Care Managers (PGCMs) are health and human services specialists who help families care for older relatives, while encouraging as much independence as possible.

Geriatric care managers who are members of the National Association of Professional Geriatric Care Managers (NAPGCM) are committed to adhering to the NAPGCM [Pledge of Ethics](#) and Standards of Practice. PGCMs usually charge on an hourly basis. For more information or to find a Geriatric Care Manager in your area, go to <http://caremanager.findlocation.com/> on the internet or call (520) 881-8008.

Geriatricians accepting new patients

NAME	HOSPITAL AFFILIATION	PHONE NUMBER
Melnick Avrohm, MD	Newton Wellesley Hospital	617-964-2299
Randi Berkowitz, MD	Hebrew Senior Life	617-325-8000 X8778
Amanda Berling, MD	Mt. Auburn Hospital	617-868-0847
Michael Cantor, MD	GRECC – VA Boston	617-232-9500
Richard Dupee, MD	Tufts Medical Center Wellesley office	781- 235-9089
Ikram Farooqi	Newton Wellesley Hospital	781-898-7301
Walter J. Lee, MD	St. Elizabeth's Hospital	617- 254-7473
Diane McMullen, MD	Mt. Auburn Hospital	617-868-0847

Asif Merchant, MD	Mt Auburn Hospital – Waltham ofc	781-647-0674
Vincent Perrelli, MD	Mt. Auburn Hospital Nursing home & home visits only	781-647-0674
Anthony Sposato, MD	St. Elizabeth's Hospital	617-787-4688 (House calls)

Health and Wellness

Alcoholics Anonymous (AA)

617 426-9444

<http://www.aaboston.org/>

AA Central Service Committee Of Eastern Mass

12 Channel St, Suite 604,

Marine Industrial Park, Boston, MA 02210

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. Lists of meetings in Eastern Massachusetts can be obtained by calling the office.

Alzheimer's Association, Massachusetts & New Hampshire Chapter

(617) 868-6718

www.alzmass.org

311 Arsenal Street,

Watertown, MA 02472

Helpline 1-800-272-3900.

The principal source of comprehensive information, guidance, education and support for families of people diagnosed with dementia. Research and lending library open to the public, offering periodicals, books, videos and internet access.

American Cancer Society

800-227-2345 (24-hr hotline)

www.cancer.org

Provides information, local support groups and assistance.

MetroWest Office, 30 Speen Street, Framingham, MA 0170

508-270-4698

Weston office, 9 Riverside Rd., Weston, MA 02493

781-3114-2600

Arthritis Foundation

(617) 244-1800

www.arthritis.org or www.info.ma@arthritis.org

29 Crafts St., Suite 450, Newton 02458

Supports research to find the cure for and prevention of arthritis and seeks to improve the quality of life for those affected by arthritis. Provides information.

Carroll Center for the Blind

Senior Vision Services

1-800-852-3131 or 617-969-6200

770 Centre Street

Newton, MA 02458

www.carroll.org

Experienced staff will provide vision assessment, loan of video magnifier, monthly demonstrations of latest low vision devices held on the 1st Friday of every month in the low vision clinic.

Lifeline

Mt. Auburn Hospital – 617-499-5525

Free installation and monthly reduced rate with a referral from the Council on Aging

Lifeline by Sunrise Senior Living – 617-527-1663

To order: 800-242-1306 ext. 4547 (M-S 8-8)

Partners Home Care Lifeline Program (Beverly, MA) 800-910-4225

Philips Lifeline – 1-800-543-3546

[For other providers call Lifeline 1-800-380-3111]

Provides a personal response service to ensure that individuals get a quick response in case of an emergency. There is an installment fee and a monthly maintenance cost which may be covered by MassHealth or Springwell for eligible persons. Not all providers charge the same fees.

Newton Department of Health & Human Services

(617) 796-1420

<http://www.newtonma.gov/gov/health/default.asp>

1294 Centre Street, Newton 02459

Provides asbestos information, flu shots, home visits and screenings for the elderly, housing occupancy permits, lead paint testing and inspections, mental health nursing services to the elderly, rabies clinics, restaurant and market inspections/permits, tobacco control and education.

Newton-Wellesley Hospital

(617) 243-6000

www.nwh.org

2014 Washington St., Newton 02462

A 258-bed acute care general hospital with departments including medical/surgical services, 24-hour emergency service, pediatric, obstetrical, gynecological, psychiatric, and rehabilitation services, community health education, cardiovascular health, and other specialty outpatient services, women's imaging center and other radiology and diagnosing services. Volunteers operate hospital gift, coffee, and thrift shops, tours, and supportive services.

S.H.I.N.E.-Serving Health Insurance Needs of Elders

1-800-AGE-INFO

www.800ageinfo.com

Provides health insurance information for seniors and those on Medicare; assists with paperwork and claim denials and appeals. S.H.I.N.E. offers private free appointments with a Health Benefits Counselor at the Newton Senior Center.

Call (617) 796-1660 for appointment.

Home Care

Home Care

These are *private* providers of home health aides, homemakers and companions. [*Note, not all home health aides are certified.*]

- Alliance(formerly At Home) 617-527-1663
- CareSolutions 617-964-5470
- City Home Care 617-964-2489
- Comfort Keepers 617-965-5200
- Ezra Home Care 617-527-9000
- Family Friends 800-920-2814
- Geriatric Resource Center 617-332-7610
- Griswold Special Care 781-449-0402
- HomeCare Assistance 781-239-0060
- Home Instead 781-314-0154
- Houseworks 617-928-1010
- Peace of Mind 617-522-5774
- Right at Home 617-597-1500
- Senior Homecare Solutions 617-431-1165
- Sostek Home Care 617-244-8560
- Suburban 617-264-7100
- Suburban MED-RIDE 866-633-7433
- Suburban Companion Care 617-232-8468
- Visiting Angels 617-795-2727

Home Health Care

Provides services to recovering, disabled or chronically ill persons who need home *medical* treatment. Home health agencies typically provide skilled nursing, physical, occupational or speech therapy, clinical social work, home health aides, hospice and palliative care, high technology services such as parenteral nutrition and intravenous therapy. LPNs as well as RNs can provide Insulin Management.

- Americare Health Services 781-373-1113
- All at Home Health Care 617-782-9900
- CareGroup Home Care 617-673-1700
- Care Solutions 617-964-5470

- City Home Care 617-964-2489
- Express Health Care Staffing 617-792-2200
- Jewish Family & Children's Services 617-224-4137
- Medical Resources 617-969-9479
- Partners Home Care 800-698-2628 or Waltham Ofc 781-290-4000
- SeniorBridge 617-332-6800
- Suburban Home Health Care 617-264-7100
- Visiting Angels 617-795-2727
- VNA Private Care 800-728-1862

Homeless Services

Middlesex Human Services -

50 Prospect Street, Waltham, MA 02453
781-894-6110

<http://www.mhsainc.org/>

The Middlesex Human Service Agency, Inc. oversees the operations of programs that offer a wide variety of services, including the following:

Substance abuse recovery homes.

Inpatient alcohol education & treatment for adults convicted of two or more OUI offenses.

Shelter, food, & housing search assistance for the homeless.

Bristol Lodge Soup Kitchen

Immanuel United Methodist Church

545 Moody St. Waltham, MA 02453

(Corner of Moody & Cherry St. - Enter from Cherry St. to basement)

781-894-1611 or 781-883-2050

-provides a meal every day of the year at 5 p.m. The kitchen opens at 4 p.m. for coffee and snacks. This is a smoke-free and alcohol free environment. Open 2 – 6 p.m.

Hospice

Hospice is primarily a concept of care, not a specific place of care. Hospice emphasizes palliative rather than curative treatment; quality rather than quantity of life. Professional medical care is given, and sophisticated symptom relief provided.

The Hospice & Palliative Care Federation of Massachusetts

1420 Providence Highway, Suite 277

Norwood, Mass. 02062

Tel: (800) 962-2973 · (781) 255-7077

<http://www.hospicefed.org/>

Hospice of the Good Shepherd, Inc.

(617) 969-6130

www.hospicegoodshepherd.org

2042 Beacon St., Newton 02468

www.hospicegoodshepard.org

Caritas Hospice

(617) 566-6242

310 Allston Street, Brighton 02135

www.caritasgoodsamaritanhospice.org

VNA Care Network, Inc.

781-455-6661

175 Highland Ave

Needham, MA 0249

www.vnacarenetwork.org

Owns and manages **Needham Site**, an inpatient hospice in Needham.

Bereavement Groups

www.bereavementservicesma.org

Housing

MassHousing

One Beacon Street, Boston 02108-3110

(617) 854-1000; TDD: (617) 854-1025

www.masshousing.com

MassHousing is the state's affordable housing bank. It lends money at below market rates to support rental and home ownership opportunities for low- and moderate-income residents of Massachusetts.

Congregate Housing

1. Springwell Congregate Housing Program

(617) 926-4100

www.springwell.com/housing

Provides a unique group living options for elders. Supportive services are available to residents on an as-needed basis.

Subsidized Senior Housing in Newton

1. Newton Housing Authority

82 Lincoln Street

Newton Highlands, MA 02461

(617) 552-5501

Fax: 617-964-8387

www.newtonhousingauthority.org

Assists income eligible individuals and families with housing; manages housing developments for the elderly and families; and subsidizes “Section 8” certificates.

2. Newton Community Development Foundation

429 Watertown Street

Newton, MA 02458

(617) 244-4035

www.ncdf.com

Provides low, moderate-income and market-rate housing.

- **Casselman House** (all units are subsidized)
195 Summer Street
Newton Center
(617) 964-8647
Casselman435@comcast.net
- **Weeks House** (market rate & subsidized units)
7 Hereward Road
Newton Center, MA 02459
(617) 964-8644
weekshouse@comcast.net
- **Warren House** (market rate & subsidized units)
1600 Washington Street
W. Newton, MA 02465
(617) 527-6616
Warren435@comcast.net

3. Nonantum Village Place

(617) 492-5559 x0823

CASCAP

678 Massachusetts Ave. 10th floor

Cambridge, MA 02139

“Nonantum Village Place offers older adults the opportunity to live independently and with dignity in their own community.”

4. Pierce House

88 Chestnut Street

W. Newton, MA 02465

(617) 965-2200

Provides subsidized housing to elderly and disabled who meet eligibility guidelines.

5. Jewish Community Housing for the Elderly

30 Wallingford Road
Brighton, MA 02435
(617) 912-8421

www.jche.org

Provides low, moderate income and market rate housing for seniors at two sites in Newton.

- **Golda Meir House** (subsidized & market rate)
160 Stanton Ave
Newton, MA 02466
(617) 965-4252
- **Coleman House** (formerly Campus House – subsidized only)
677 Winchester Street
Newton, MA 02459
(617) 244-1867

6. New Falls

(617) 244-7781

2281 Washington Street
Newton, MA 02462

Provides low income housing to elders and the disabled

Non-subsidized (Market Rate) Senior Housing

Cabot Park Village

280 Newtonville Ave
Newtonville, MA 02460

(617) 965-7707

www.benchmarkquality.com/

Provides housing for independent seniors in a rental facility: services include two meals a day, housekeeping and flat linen service. They have a few affordable units.

Lasell Village

120 Seminary Avenue
Auburndale, MA 02466

(617) 663-7000

www.lasellvillage.com

Provides retirement living with a learning program and a range of services including meals, emergency call system, housekeeping, maintenance, wellness & fitness and transportation.

Information and Referral

Elderline (provided by Exec Office of Elder Affairs)

1-800-AGE-INFO or 1-800-243-4636

Monday – Friday: 9a.m. - 5 p.m.

The ElderLine is a toll-free information and referral line for the public that will answer questions on a wide variety of elder care topics, including, home care, nursing home care, legal resources, housing options, and basic income and medical benefit programs. There is no charge for the call.

Combined Jewish Philanthropies SeniorDirect
1-800-980-1982 or 617-620-8121

www.cjpseniordirect.org
info@cjpseniordirect.org

1430 Main Street
Waltham, MA 02451

A free, non profit information service staffed by eldercare professionals from Jewish Family & Children's Services that can connect seniors and their families with the resources and expert advice they need. For those people for whom Jewish culture and religious services are important, this is an invaluable resource.

National Family Caregivers Association (NFCA)
800-896-3650 or 301-942-6340

www.thefamilycaregiver.org

10400 Connecticut Ave. Suite 500
Kensington, MD 20895

NFCA is a national, charitable organization dedicated to making life better for all of America's family caregivers. NFCA reaches across the life cycle and across the boundaries of differing diagnoses and relationships to address the common needs of all family caregivers. Provides education, empowerment, and advocacy to caregivers.

Newton Department of Senior Services

617-796-1660

345 Walnut Street, Newtonville, MA 02460

www.newtonseniors.org

Provides services and referrals for the following: assessment and evaluation; care planning; housing options; nursing homes; senior residences; assistance in your home; respite care; medical services; transportation; public benefits counseling; recreational activities; volunteer opportunities; and SHINE (Senior Health Information Needs of Elders).

Springwell
(617) 926-4100

www.springwell.com

125 Walnut St., Watertown 02472

Springwell is the Aging Services Access Point (ASAP) for Newton. It also is an Area Agency on Aging. "Springwell systematically compiles the most up-to-date information on services available to elders..." Springwell provides care management, free information and referral, and in-home services for elders who need assistance to remain living independently in the

community. Services include homemaking, personal care, adult day care, home delivered meals, transportation medical escorts, care -coordination and more.

Legal Services

AARP Legal Services Network

List at www.aarp.org/lsn

866-330-0753

Boston Office:

1 Beacon Street Suite 2301

Boston, MA 02108

Reduced fees for AARP members with attorney in the Network

Boston College Legal Assistance Bureau

(781) 893-4793

24 Crescent Street, Suite 202

Waltham, MA 02453

www.bc.edu/schools/law/services/academic/programs/clinical/lab/services.html

Provides legal assistance to eligible Newton seniors at no charge. Legal services may include advice, referral, or representation. Cases may involve issues of Social Security, SSI, Medicaid, public benefits, and eviction

Gay & Lesbian Advocates & Defenders GLAD

<http://www.glad.org/>

30 Winter Street, STE 800 Boston, MA 02108

617-426-1350

Email: gladlaw@glad.org

“We are New England’s leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status and gender identity and expression.”

Massachusetts Bar Association Referral Service

800-392-6164

20 West Street

Boston, MA 02111

www.massbar.org/

Maximum \$25 fee for initial half-hour consultation; after that regular charge

Massachusetts Senior Legal Helpline

1-866-778-0939

The Helpline provides **FREE** legal information, advice and referral services for Massachusetts senior citizens (60 years or older) in most areas of civil law.

If you get our voicemail, please leave your name, telephone number and the town where you reside and we will return your call within 2 business days.

**National Academy of Elder Law Attorneys
(520) 881-4005**

www.naela.org

A non-profit association for lawyers who work with older clients and their families.

Mass Chapter: 617-566-5640, Fax: 617-734-9758, Email: info@manaella.org

**National Lawyers Guild – “Find a Layer”
(617) 227-7008**

www.nlgmass.org

Free phone consultation. Fees on a sliding scale

**Newton Senior Center
Boston College Legal Assistance Bureau
(617) 796-1660**

www.newtonseniors.org

1st Friday of the month: 12:30 – 3 p.m. from Oct – May. Free consultation for seniors *by appointment only*.

LGBT Services

LGBT Aging Project

555 Amory Street

Jamaica Plain, MA 02130

617-522-1292

www.lgbtagingproject.org

“The mission of the LGBT Aging Project is to ensure that lesbian, gay, bisexual and transgender older adults and caregivers have equal access to the life-prolonging benefits, protections, services and institutions that their heterosexual neighbors take for granted.”

Gay & Lesbian Advocates & Defenders GLAD

<http://www.glad.org/>

30 Winter Street, STE 800 Boston, MA 02108

617-426-1350 or Email: gladlaw@glad.org

“We are New England’s leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status and gender identity and expression.”

Prime Timers

<http://www.bostonprimetimers.org/>

Boston Prime Timers, Inc.

566 Columbus Avenue

Boston, Ma 02118-1181

617-447-2344

“Prime Timers is a worldwide brotherhood of mature gay and bisexual men and their friends, joining together for educational, support, and social activities.”

The Network/La Red

<http://tnlr.org>

PO Box 6011

Boston, MA 02114

617-695-0877 office

617-742-4911 Hotline

“The Network/La Red is a survivor-led, social justice organization that works to end partner abuse in lesbian, gay, bisexual, transgender, BDSM, poly-amorous, and queer communities.”

Long Term Care - see Nursing Homes

Mental Health

City of Newton

Department of Health and Human Services

(617) 796-1420

www.newton.ma/Health/index.htm

At-Home Counseling for Older Adults provides intervention, support, and community referrals, free of charge, to any Newton resident over the age of 60. Their psychiatric nurses have special training in mental health and the needs of older adults.

Cross Roads Counseling

(781) 431-2277

219 Washington Street, Wellesley, MA 02481

<http://crossroadscounselingwellesley.com/>

Provides groups and individual counseling to seniors. Home visits available on request. Most insurance accepted. Some free care available through a grant by Springwell.

Newton Senior Center

(617) 796-1660

345 Walnut Street, Newtonville 02460

www.newtonseniors.org

Free mental health counseling available to seniors who want assistance with emotional and social issues. Individual, couple and family appointments are available. Groups run throughout the year.

Riverside Community Care (Mental Health Services)

www.riversidecc.org

- NEWW Center Day Treatment **(617) 969-8200**
- Elliott Club House **(781) 449-1212**
- Outpatient Services **(617) 969-4925**
- **Emergency Crisis Team (800) 529-5077**

24-hour Crisis Team is available for consultation, information & referral, psychiatric crisis intervention, emergency outreach evaluations and hospital/respite pre-screenings

Moving

National Association of Senior Move Managers

PO Box 209, Hinsdale, IL 60522

www.nasmm.org

Mary Kay – 708-638-2314 or Jennifer – 630-531-7510

Professional organization of individuals and businesses that help seniors downsize and move.

Multi-service Agencies

Jewish Family and Children's Services

(781) 647-5327

www.jfcsboston.org

1430 Main St., Waltham 02451

Provides advocacy and counseling to individuals, children, families, the elderly, and immigrants. The Elderly Service Program provides information and referral, clinical assessment, individual and family counseling, case coordination, home visits, support groups, volunteers, and homemaker home-health services.

Newton Community Service Centers, Inc.

(617) 969-5906

www.ncscweb.com

492 Waltham St., Newton 02465

Offers educational, recreational, health, and guidance services for Metro West families. Early Education and Child Care; Out of School Time, Child Assault Prevention Program, Mentor a Teen, Family Services and SOAR 55 (*Service Opportunities After Reaching 55*)

Newton Department of Health & Human Services

(617) 796-1280

1000 Commonwealth Ave.

Newton, MA 02459

www.newtonma.gov

The Department of Health & Human Services is a team of helping professionals whose goal is to enhance resident services by identifying the needs and making resources available that will improve and enrich the quality of life of the entire community. The Department provides services through different programs Fuel Assistance and other financial emergencies; Transportation; Office of Volunteer Services. The Department also staffs the Youth Commission, Mayor's Commission for People with Disabilities, and Human Rights Commission.

S.H.I.N.E.-Serving Health Insurance Needs of Elders

1-800-AGE-INFO (1-800-243-4636)

www.800ageinfo.com

Callahan Senior Center

Framingham, MA

Provides health insurance information for seniors and those on Medicare; assists with paperwork and claim denials and appeals

Private free appointments with a Health Benefits Counselor are available at the **Newton Senior Center**. Call (617) 796-1660 for appointment.

Springwell

(See Information & Referral)

(617) 926-4100

www.springwell.com

Provides state-subsidized home services for eligible seniors, 60 and older, including personal care, homemaking, case management, transportation, money management, etc. Also, information and referral, Meals on Wheels, Alzheimer consultation, respite care, protective services and Elders at Risk Program for all seniors in Newton.

Nursing Homes (see also Rest Homes)

Massachusetts Department of Public Health

Division of Health Care Quality

Provides performance survey results for each **nursing facility** in the state.

617-753-8000, or call 617-753-8140 for scores and rates

For recent survey results: <http://webapps.ehs.state.ma.us/nursehome/>

Massachusetts Senior Care Association

2310 Washington Street - Suite 300,

Newton Lower Falls, MA 02462

info@maseniorcare.org

617.558.0202 or 1.800.CARE-FOR | fax: 617.558.3546

Addresses the public's concerns about the cost and quality of extended care facilities and educates consumers by distributing publications such as the Guide to Extended Care Facilities, Choosing the Best Long Term Care Option, Guide to Long Term Care Alternatives in Massachusetts, and Choosing the Right Nursing Facility for Someone You Love.

Skilled Nursing & Rehabilitation Facilities (SNF)

Epoch Senior Health Care of Chestnut Hill (SNF)

www.epochsl.com

(617) 243-9990

615 Heath St., Newton, 02467

Golden Living Center - Chetwynde (SNF)

www.goldenlivingcenters.com

(617) 244-5407
1650 Washington St., Newton 02465

Golden Living Center - Heathwood (SNF)

www.goldenlivingcenters.com

(617) 332-4730
188 Florence St., Newton 02467

Golden Living Center - West Newton (SNF)

www.goldenlivingcenters.com

(617) 969-2300
25 Armory St. W. Newton 02465
(Dedicated Alzheimer's unit)

Newton Health and Rehab (SNF)

www.newtonhcc.com

(617) 969-4660
2101 Washington St. Newton 02462
(Alzheimer's unit, LTC, and rehab units)

Waban Health and Rehabilitation Center (SNF)

<http://www.wabanhealth.com/>

(617) 332-8481
20 Kinmonth Rd. Waban 02468

Lasell House (SNF)

www.lasellvillage.com

(617) 663-7000
120 Seminary Ave, Newton 02466
Only short term rehab and skilled nursing care

Stone Institute (SNF)

www.stoneinstitute.com

(617) 527-0023
277 Elliot St. Newton 02464

Long-Term Care Ombudsman Program

Jewish Family & Children's Services

(781) 647-5327

Provides assistance to resolve nursing home and long-term care facility problems.

Newton Senior Center

(617) 796-1660

www.newtonseniors.org

Provides a list of nursing homes in the area. Provides information on the Dept of Public Health surveys. Assistance with applications for MassHealth/Medicaid and insurance information through the SHINE program.

Springwell
(617) 926-4100

www.springwell.com

Provides list of nursing facilities in the area. Pre-admission screening for Medicaid recipients.

Recreation & Education

Leventhal-Sidman Jewish Community Center
(617) 558-6522

www.lsjcc.org

333 Nahanton St., Newton 02459

Offers a full fitness facility, Jewish Theatre of New England, 60+ Couple Club, theatre, day and extended trips, and a variety of life-long learning classes including current events, nutrition, aerobics, line dancing, and Jewish studies. Lunch is served at noon followed by entertainment at 1pm. (a \$3.00 donation is requested)

Senior program is on Wednesdays 617-558-6443

Lifetime Learning - Newton Community Education
(617) 559-6994 (M-Th)

www.newtoncommunityed.org

“A non-sectarian educational program of courses for seniors in Newton and all surrounding communities.” 8 week courses are held on Wednesdays from 10 – 12:30.

SOAR (Service Opportunities After Retirement)
(617) 969-5906 x114

www.soar-ma.org

Wellesley-Weston Lifetime Learning

Unitarian Universalist Society, 309 Washington Street, Wellesley

info@wllcourses.org

Parks and Recreation Department

(617) 796-1500

www.ci.newton.ma.us

70 Crescent St., Newton 02466

Provides meaningful recreation opportunities through a wide variety of activities for all ages including: "Over 55", 'Arts in the Parks', Gath Pool, Crystal Lake, 71 tennis courts (66 hard surface, 5 clay), swim team and sports leagues for all. **Newton "Over 55"** offers monthly day-trips, theatre, special events, cultural activities, Fun and Fitness Programs, golf, swimming, tennis, daily walking clubs, tap dance, low-impact aerobics, Senior Olympics participation, bowling, and aquatics.

West Suburban YMCA

(617) 244-6050

276 Church St., Newton 02458

www.ymcainnewton.org

Provides programs that enrich the quality of life for people of all ages and includes summer camp, child care, youth sports, health and wellness classes, pool, and gym.

Rest Homes

Elder Residence of the Stone Institute – Pettee House

www.stoneinstitute.com

(617) 527-0023

277 Elliot Street, Newton 02464

Mt. Ida Rest Home, Inc

(617) 527-5657

32 Newtonville Ave, Newton 02458

Transportation

American Cancer Society

800-952-7664 (National number, 800-227-2345)

9 Riverside Rd. Weston, MA 02493

Provides volunteer based free transportation for patient transportation to cancer treatments all over New England. Allow at least two days advance notice, a week notice is preferred. Call 800-227-2345 to coordinate.

Busy Bee Medical Transportation

1-800-427-0230 between 9 a.m. and 3 p.m.

Or 1-508-881-2120 from 6:30 a.m. to 5 p.m.

Medical transportation for Newton seniors is provided to appointments outside of Newton.

Reserve three (3) days ahead. There is a suggested donation of \$4 each way. Service provided through a contract with Springwell.

City of Newton

(617) 796-1288

www.newtonseniors.org

These services must be reserved three (3) business days in advance **unless otherwise noted**. All require a voucher for each way. Vouchers can be obtained by calling 617-796-1660 or in person at the Newton Senior Center.

To the Senior Center Service 5 days a week. 8 a.m. – 4 p.m. *Reserve by 4 p.m. the previous day.*

Medical Transportation for Newton seniors is provided to medical appointments within the City of Newton and some destinations within 2 miles of the city. Weekdays: 8:00 – 5:00.

Shopper's Bus takes Newton seniors for weekly marketing on Tuesday, Wednesday or Thursday from 10 - 2. Door-to-door service and assistance with bundles is provided.

Houses of Worship (within Newton) – transportation available every day, at anytime except on legal holidays.

Other Transportation is available to take seniors to visit nursing facilities or hospitals *within the city*, Monday – Friday from 8 – 5. Two (2) visits per week.

Home Instead

(617) 969-8697

www.maseniors.net/

Private transportation with volunteer non-medical companionship and homecare for the elderly is available 24 hours, 7 days a week. Call for rates. Private vehicles, not handicap accessible.

House Works

(617) 928-1010

www.house-works.com

Private transportation is available with trained home health aids and CNA's around the clock. Call for rates.

MBTA: Senior Pass

Back Bay Station

145 Dartmouth St

Downtown Crossing Station

15-17 Summer St

(617) 222-5976

TTY (617) 222-5415

www.mbta.com

Reduced fare on MBTA buses and subway for people 65 and older or with disabilities. Pass may be obtained in person or by mail.

MBTA: The RIDE

(617) 222-5123 [toll free: 1-800-533-6282]

TTY (617) 222-5415

MBTA Access Transportation

10 Park Plaza - Rm. 4730

Boston, MA 02116-3974

www.mbta.com

Provides alternative public transportation (car or wheelchair vehicle) for those who cannot use general public transportation due to a physical or mental disability. The application requires the signature of a physician, nurse or social worker to verify the disability.

Newton Senior Center (See City of Newton above)

(617) 796-1288

www.newtonseniors.org

Transportation to the Newton Senior Center is provided 6 days a week. *Reserve by 4 p.m. the day before.* Pick-ups begin at 8:00 a.m. Returns through the day until 4:00 p.m. Each trip requires a voucher which can be obtained by calling 617-796-1660 or in person at the Newton Senior Center.

Suburban Home Health Care

866-MED-RIDE

www.suburbanmedride.com/4.html

Private transportation is available M – F from 6 a.m. to 5 p.m. Call for rates.

Springwell Senior Medical Escort Program

(617) 926-4100 x246

www.springwell.com

Transportation is provided by volunteers M-F from 9 – 5. Please call 7 days in advance. Voluntary donation of \$4 each way.

Utilities

Citizens Energy Heat Assistance (Joe4Oil)

617-338-6300

www.citizensenergy.com

Citizens Energy heat assistance programs give financial help to people who cannot afford to pay their heating bills. The Oil Heat Program allows each eligible household 100 free gallons of oil.

Fuel Assistance (LIHEAP) – ABCD Fuel Assistance Program

A program available at **Newton Department of Health and Human Services** through the auspices of ABCD; Newton City Hall, 1000 Commonwealth Ave.

617-796-1420

Assistance is available to low-income homeowners and renters. Most fuel assistance households also qualify for weatherization, utility discounts and emergency furnace repairs for homeowners. Eligibility is based on gross household income. By appointment only.

Good Neighbor Energy Fund

Salvation Army

1-800-334-3047

www.magoodneighbor.org

Waltham Office – 781-894-0413

The Good Neighbor Energy Fund helps people in need pay for their winter heating fuel and other energy bills. The Fund is for people who are facing a short-term financial crisis and **do not** qualify for other fuel assistance programs. *Referral from a social worker needed.*

Utility Discounts

Massachusetts gas, electric and telephone companies offer reduced rates to low-income customers who receive public assistance benefits (SSI, Food Stamps, MassHealth, etc) and meet income limits. Eligible customers get a 20% to 40% discount on their gas and electric rates and

a discount on basic local telephone service and installation. Utility companies enroll eligible customers automatically or customers can apply directly to their utility company.

Utility Shutoff Protection

Massachusetts laws prevent utility companies from shutting off service to households in special situations. These include senior households, low-income families with infants, and people with serious illnesses who cannot afford to pay their utility bills. During the winter months, utility companies cannot shut off heating-related utilities for households with a financial hardship. For more information contact your utility company.

Volunteer Opportunities

SOAR (Formerly RSVP)

Service Opportunities After Retirement

492 Waltham Street
Newton, MA 02465
(617) 965-5906 x120
www.soar-ma.org

SOAR is part of a federally sponsored national program that offers Americans age 55 and older the opportunity to address local needs through volunteer service in a variety of settings. These include: Learning Partners with elementary school children, ESL Tutors with New Americans, GED Tutors with young adults, Friendly Visitors with isolated elders, Hospital Patient Representatives, and Advocates for victims of domestic violence.

NWW Committee for Community Living, Inc.

1301 Centre Street, Newton 02459
(617) 964-6860
www.nwwcommittee.org

Newton Seniors needed to volunteer as companions for individuals with developmental disabilities.

Newton Senior Center

www.newtonseniors.org

Contact Joanne Fisher: 617-796-1670

A Newton Senior Center Volunteer is a man or a woman who enjoys being a part of the center in a helpful and productive way. He or she may use the skills of a lifetime or learn new ones to then share with friends and participants

Newton Office of Volunteer Services

Newton Cultural Affairs, 225 Nevada Street, Newtonville 02460
(617) 796-1540
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